

Privacy Notice

Last updated: 27 July 2026

Being Humanitarian respects your privacy and is committed to protecting your personal information. This notice explains what information we collect, how we use it, and your rights.

1. Who We Are

Being Humanitarian is a UK registered charity providing humanitarian relief and sustainable support to vulnerable communities.

Registered charity number: 1157582

Registered address:

Office 104, Big Yellow
1 Eastman Road
Harrow, Middlesex
HA1 4WL
United Kingdom

Email: info@beinghumanitarian.org

Being Humanitarian is responsible for deciding how your personal information is collected and used.

2. Information We Collect

Depending on how you interact with us, we may collect:

- Your name, email address, telephone number and postal address.
- Information about your donations and Gift Aid declarations.
- Your communication and fundraising preferences.
- Information you provide when contacting us, volunteering or attending an event.
- Website information such as your IP address, browser type, pages visited and cookie preferences.
- Information about beneficiaries where necessary to assess needs, provide assistance, monitor projects or report impact.
- Photographs, videos and personal stories where appropriate permission has been obtained.

Payment card details are normally processed securely by our payment providers and are not stored directly by Being Humanitarian.

3. How We Use Your Information

We may use your personal information to:

- Process donations and issue receipts.
- Manage Gift Aid and financial records.
- Respond to enquiries and complaints.
- Send project updates, emergency appeals and fundraising communications.
- Manage volunteers, events and fundraising activities.
- Deliver humanitarian assistance and monitor our projects.
- Work with trusted partners delivering projects on our behalf.
- Protect against fraud, misuse and security risks.
- Meet our legal, regulatory and safeguarding responsibilities.
- Improve our website, services and supporter communications.

We only use personal information where we have a lawful reason, such as your consent, a legal obligation, a contractual requirement, the protection of someone's vital interests or our legitimate charitable interests.

4. Marketing and Fundraising Communications

We may send you information about our appeals, projects, events and the impact of donations where you have agreed to receive it or where the law otherwise allows us to contact you.

You can stop receiving marketing communications at any time by:

- Clicking the unsubscribe link in an email.
- Contacting us at info@beinghumanitarian.org.

We may still send essential messages such as donation receipts or responses to enquiries.

5. Sharing Your Information

We may share relevant information with trusted organisations that help us carry out our work, including:

- Payment and donation-processing providers.
- Banks, accountants and auditors.
- Email, website, cloud-storage and IT providers.
- Humanitarian partners and service providers.
- Hospitals, schools or community organisations involved in delivering assistance.
- Government authorities, regulators or law-enforcement bodies where legally required.

We do not sell your personal information.

Some of our projects and partners operate outside the United Kingdom. Where information is transferred internationally, we take reasonable steps to ensure it is handled securely and only used for authorised purposes.

6. Photographs and Beneficiary Information

We may use photographs, videos and case studies to demonstrate the impact of our work and provide accountability to donors.

Where a person can be identified, we will seek appropriate permission unless another lawful reason applies. Additional care will be taken when information relates to children or vulnerable individuals.

We aim to collect only the information necessary for delivering assistance, safeguarding beneficiaries, monitoring projects and reporting impact.

7. Cookies and Website Information

Our website may use cookies and similar technologies to operate properly, understand how visitors use the website and improve our services.

Where required, you will be given the option to accept or reject non-essential cookies.

Further details may be provided in our Cookie Policy.

8. Keeping Your Information Secure

We use appropriate security measures to protect personal information from loss, misuse, unauthorised access or disclosure.

Access to personal information is limited to staff, volunteers, partners and service providers who need it for legitimate purposes.

We keep personal information only for as long as necessary to fulfil the purpose for which it was collected and to meet legal, financial, safeguarding and regulatory requirements.

9. Your Rights

Depending on the circumstances, you may have the right to:

- Request a copy of the information we hold about you.
- Ask us to correct inaccurate information.
- Ask us to delete or restrict the use of your information.
- Object to certain uses of your information.
- Withdraw your consent.
- Stop receiving marketing communications.

To exercise your rights, contact us at info@beinghumanitarian.org.

We may need to confirm your identity before responding.

10. Complaints

If you have concerns about how we use your personal information, please contact:

Being Humanitarian

Office 104, Big Yellow
1 Eastman Road
Harrow, Middlesex
HA1 4WL
United Kingdom

Email: info@beinghumanitarian.org

You also have the right to raise a complaint with the UK Information Commissioner's Office.

11. Changes to This Notice

We may update this Privacy Notice when our services, systems or legal responsibilities change.

The latest version will always be published on our website.